

## Webinar

Cookie Booths & Cupboard Q&A

Tue., Feb. 20 at 8 p.m.

#### 5 for 5 Contest

Customers who purchase 5+ packages at a cookie booth will get an entry to win five **cases** of their favorite cookies!

Troops receive 5 for 5 cards at cookie delivery to give qualifying customers and can pick up more at cookie cupboards.

**NEW** Have your Girl Scouts write their first name, last initial, and troop number on their 5 for 5 tickets! Five Girl Scouts whose customers are drawn as winners will receive credit for an additional **12 packages** in eBudde.

# **Important Dates**

- Mon., Feb. 5 at 9 a.m.
   Deadline to submit pending cupboard orders for Delivery Cupboards
- Feb. 13 & Feb. 14
  East, West, and Lewis
  Center cupboards open.
- Fri., Feb. 16
  Regional cupboards begin opening.
- Mon., Feb. 19
   Cookie cupboard orders can be picked up in individual package quantities.
- Sun., Mar. 17 2024 Girl Scout Cookie Program ends.
- Weds., Mar. 20 at noon
   Deadline to allocate cookie
   orders, girl payments, and
   final Girl Rewards order in
   eBudde.

# Cookie Cupboards

There are three kinds of cookie cupboards—locations where troops can pick up cookies for orders and booth inventory.

View a map of all GSOH cupboard locations here and the full schedule here.

## **Delivery Cupboards**

Pending orders must be placed in eBudde by Mon., Feb. 5 at 9 a.m. This is an opportunity to add extra cookies for booths, walkabouts, or additional orders to pickups at the five largest cookie deliveries:

Mega Southeast ColumbusThurs., Feb. 8 - Sat., Feb. 10Mega West ColumbusSat., Feb. 10Chillicothe, Zanesville, MansfieldMon., Feb. 12

#### How it works:

- Pickups will be in the same trailers as Initial Order pick up
- Volunteers will be available to help count larger orders
- Bubble sheets will list the totals being picked up, with an attached breakdown between Initial Order and cupboard cookies

## Franklin County cupboards

East (open **Tues., Feb. 13**), West, and Lewis Center (open **Wed., Feb. 14**) locations remain open through the last weekend of the program.

#### Regional cupboards

Locations throughout council with varying schedules beginning Fri., Feb. 16.



#### **Pending Orders**

All cookie cupboards require a pending order indicating how many packages of each variety are needed. Troops that do not submit a pending order at least 24 hours in advance risk not receiving cookies if cupboard inventory is reserved for pending orders.

Council staff and cupboard managers make every effort to ensure that all pending orders can be fulfilled in full. However, orders may be adjusted at the time of pickup based on current inventory. Join the <u>GSOH Cupboard Updates Facebook group</u> for updates on cupboard inventory, traffic, weather conditions, and other reminders.

Pending orders at all cupboards must be placed in full cases through **Feb. 19**.

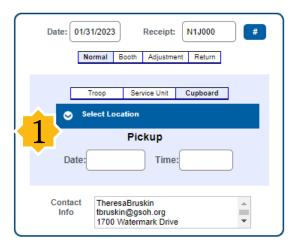
- If the order submitted is less than a full case, council and cupboard staff will round up to the nearest full case.
- All cases contain 12 packages of cookies.
- For example: If you place an order for eight packages of Thin Mints, this will be rounded up to 12 packages.

See <u>page 18 of the Troop Cookie Guide</u> or watch <u>this tutorial</u> for instructions on placing pending cupboard orders.

#### Add Transaction

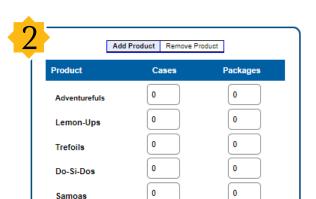
Cancel

Time & Place



On the Transaction tab, click +Add.

- 1. Select a cupboard and enter a pickup time and date.
- 2. Enter the number of packages needed by variety.
- 3. Click Save.
- 4. Verify the pending transaction on the **Transactions** tab.



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Tagalongs

Thin Mints

S'mores

Toffee-tastic



# **Picking Up Orders**

Only TCPCs who have signed the Volunteer Responsibility Form or adults who have been authorized by a TCPC may pick up cookies from a cupboard.

Bring the following to each cupboard pickup:

- A driver's license or state-issued ID.
- Any one of the following:
  - Paperless (optional but preferred):
    - ⇒ Your name in the contact box in the transaction in eBudde (East, West, Lewis Center, Mansfield, and Zanesville Cupboards).
    - ⇒ Log in to eBudde or the eBudde app on your phone and show your name on the Contacts tab.
    - ⇒ Show PDF or screenshot of your signed VRF on your phone.
  - Printout of your signed VRF.
  - Printed cupboard receipt with your name on it.
  - ♦ Alternate pickup person has printout or screenshot of TCPC's signed VRF listing them as authorized to pick up.
  - Alternate pickup people lists will also be provided to cupboards.
- Recommended: Printout of the transaction receipt from eBudde.

Please arrive as close to your scheduled pick-up time as possible and be patient with cupboard staff and volunteers while they fulfill orders quickly and safely.

The process may vary slightly at each cupboard, however, in general, all pick ups will go as follows:

- 1. Check in with the cupboard manager.
- 2. Tell the cupboard manager if you have damaged cookie packages that need to be replaced.
- 3. When the order is ready, count the cookies to ensure they match the cases and packages of each variety listed on your receipt.
- 4. Load the cookies into your vehicle.
- 5. Sign the receipt. The cupboard and the pick up volunteer each keep a copy.

