



# Resident Camp Registration FAQ

**Q: My camper's program is full; what should I do?**

If you call us, we can add you to a waitlist. Unfortunately, very few waitlisted campers make it onto the roster, so please consider signing up for a second choice if your first choice is full.

**Q: Is financial assistance available?**

Yes! Financial assistance and camperships are available for all resident camp programs, except Family Camp.

**Q: Is there a confirmation packet or packing list?**

Everything you need to know is included in the Summer Camp Success Guide. This guide can be found at [gsoh.org/camp](https://gsoh.org/camp). You'll find packing lists, forms that you will need to fill out, check-in and check-out times, and more valuable information about camp.

**Q: Can campers stay with a sister or friend?**

Yes! If girls are in the same age level and registering for the same program, they can request one other girl as a buddy. Requests for more than one buddy will not be honored. Please request a buddy by name, not troop number. Buddy requests will be made through the CampDoc system after registering and must be made at least 1 week prior to your camper's arrival.

**Q: My camper has special needs. Will she be successful at camp?**

Many girls find that camp is a place where they are not judged for their differences but embraced for who they are. While girls need to have a certain level of independence to come to camp, we will do our best to make accommodations and give everyone a good camp experience. Prior to signing up for camp, please talk through your specific needs with the Camp Molly Lauman camp director to ensure we can accommodate.

**Q: When is final payment due?**

Payment for standard resident camps is due by June 1. Adventure Trek payments are due by May 1. A late fee of \$20 will be added to any payments not received by June 1 (May 1 for Adventure Treks).

**Q: What if I have to cancel?**

Resident camp cancellations made before June 1 (May 1 for Adventure Treks) will receive a full refund, not including the non-refundable deposit. Cancellations after June 1 (May 1 for Adventure Treks) must include a doctor's note or other suitable documentation. Acceptable situations include camper illness, family emergency, change in parent/caregiver's job status, or job transfer, etc. If eligible for a refund, (not including the non-refundable deposit), a written request with suitable documentation must be submitted to Council Headquarters within two weeks of the start of your chosen program. Refunds are processed within three weeks. No refunds will be given after August 31, 2024.

If a camp session is cancelled by Girl Scouts of Ohio's Heartland due to low enrollment or other reasons, campers will be given a chance to transfer to a suitable open session or receive a full refund of amount paid, including the deposit.

**Have more questions?**

Contact our Customer Care team by calling 614-487-8101 or emailing [customer care@gsoh.org](mailto:customer care@gsoh.org).

  
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